



Thank you for your interest in our “Try Before You Buy” Program.

Saddles N Pads is a small licensed family owned business. Our focus is on helping horses and horse people with their choice of equipment for better riding pleasure and for competition events.

We have had great success with our Try Before You Buy for many years. We have, however, had less than positive situations with some people who have tried to take advantage of our good will. We must present this contract in order to continue to be able to offer this great program to you and to your horses. We are committed to helping people know what they are purchasing and why in order to help keep their costs down, get into the right equipment and have some fun! We have long term customer relationships and would be very happy to work with you also.

We purchase various saddles, pads, stirrups, reins, tack and magnet products and “loan” them out as an opportunity for customers to “Try before you Buy” them. **We own the try out equipment and it is the property of Saddles N Pads.** We will work with you to determine what may work the best for you given your particular situation. We can then agree what type of equipment might be best for you to try.

Terms and Conditions of the Try Before You Buy Program

- You and I will discuss what equipment may work the best for you and your horse. Once we decide what you need, if we have it in stock and eligible for the Try Before You Buy program, we will pack it up and get it ready to ship to you.
- You can keep the equipment for 1 week. Example – if you get it on a Tuesday – you would ship it back the following Wednesday. We want you to ride it as much as time allows – and make a run in it if you can. That’s the whole idea! 😊 Show your trainer, vet, chiropractor etc. Give yourself an adequate chance to really know if it is for you.
- **You provide a valid credit card number to Saddles N Pads before we ship to you. We will charge the dollar amount of the equipment to be shipped to you plus the cost of the shipment itself – and get an authorization number. This number assures Saddles N Pads that the amount of money for the cost of the equipment is available through that credit card.**
Example: \$1,000 Saddle + \$65 Shipping – We will charge your card \$1,065.00

- **We will hold the cost of the amount of the products being sent to you as a security deposit until the products are either returned or purchased**
- We will ship the equipment to you by the most economical means. We insure the equipment for full value and is part of the shipping cost. We will either e-mail a receipt or put a copy inside the box for the total cost of the box contents and the shipping cost. The receipt has all of our contact information on it also
- If you decide to ship the equipment back – No Problem! The cost of the shipment will be paid by you. You are required to insure the return shipment for the total cost of the contents – shown on the receipt. If you do not insure it and it is either lost or damaged – you are responsible for the total cost of the contents. Once we get it back, inspect the equipment and find no damages, we will credit your card for the cost of the equipment – no refund on the cost of shipping.
- Any undue damages to the equipment or removal of any parts and pieces – back cinch, stirrups, hobble straps etc – will be charged against your credit card for the cost of replacement
- If you do decide to keep the equipment – No Problem! Glad for you! Just let us know and we will send you a PAID IN FULL receipt. It's pretty easy!
- You must be 18 years or older to sign the contract. A parent or guardian can sign for those under 18.

_____Agrees to these Try Before You Buy terms and conditions. We will accept an attachment to an e-mail commitment and will keep a copy with the contract.

Name

Address

City State Zip

Phone Number

Date _____

Thank you Very Much!

Lois Gould

Saddles N Pads

608-524-3767

608-963-8437 Cell